

Covid Transport Policy

Volunteers should at all times follow the current Government Guidelines on social distancing, hand washing and use of masks.

- i) The driver must advise the Duty Officer at any time if they have any Covid symptoms or are contacted by NHS Track and Trace
- ii) When the volunteer phones the client to confirm the journey they should ask the client if they have any Covid symptoms or have been contacted by NHS Track and Trace since making the booking
- iii) Masks should be worn by both volunteer and client - volunteer should have spare disposable masks as not all clients might have one
- iv) Antibacterial handwash should be used at the beginning and end of each journey
- v) Hard surfaces in the car including handles and seat belt fittings should be wiped down with antibacterial wipes before starting and at the end of the journey
- vi) If possible, the client should sit in the nearside back seat of the car – however, this may not be possible, depending on the mobility of the client
- vii) If practical, windows should be left open in the car during the journey and the ventilation turned to taking in fresh air
- viii) In the ten day period after the journey, the volunteer must advise the Duty Officer if they develop any Covid symptoms or are contacted by NHS Track and Trace

Covid Symptoms:

- A High Temperature – you feel hot to touch on your chest or back
- A new continuous cough – this means coughing for more than one hour, or three or more coughing episodes in 24 hours
- A loss or change to your sense of smell or taste – this could be that you cannot taste anything or that things smell or taste different to normal